



Dear Valued Customer,

The Pilottown Road water and sewer renewal project has not gone as planned. There have been unforeseen permitting issues with DelDot which has altered the project schedule. The COVID-19 Pandemic and State Emergency Declaration has not helped.

That being said, the Sewer main Cured-In-Place Pipe (CIPP) Lining has been completed. The work was very valuable as we did find, during video inspection, many cracks in the sewer main and a couple of significant root balls in the line that were likely to have been problematic if all of the residences had been occupied.

Some of you have had concern with smelling/breathing fumes from the project which were generated during the CIPP lining of the sewer main. The following link will take you to the official Safety Data Sheet on the product. Section 4. First Aid Measures, most important symptoms /effects, acute and delayed. For inhalation- "no known significant effects or critical hazards". (SDA- L758-NET-14 from AOC Inc.)

The sanitary sewer work is not fully complete. We are planning on installing cleanouts on the lateral sewer lines that connect each of your homes to the main. We will then install the CIPP lining from the main to the cleanout. The video inspection of these laterals revealed some problems that the CIPP lining will address. This work will again commence in the fall. This work will begin on or about **October 1**.

The water main replacement will also commence at the same time. With the current design, the project will begin closest to town near Queen Anne Blvd and move towards the University.

We anticipate it will take 210 calendar days to complete the project. The completion date will be **April 29, 2021**.

All lead materials will be removed from your mains and service lines at that time and the road will have been repaved.

We will reach out with another letter to provide updated information as we approach the start date in October. We will also plan on a meeting for all of you living on Pilottown Road prior to the "turning of dirt" on the project.

Thank you for your patience and understanding.

Stay safe,

A handwritten signature in black ink, appearing to read "Darrin Gordon".

Darrin Gordon